



systems
software
services

Business Support Services

In Partnership
with...

'Silver' Support Plan

- ◆ A comprehensive IT support service
- ◆ Unlimited telephone and remote hands-on support
- ◆ Proactive monitoring of your servers, PCs and network
- ◆ Help with software issues, internet security etc.
- ◆ On-site assistance charged at a reduced rate
- ◆ A simple monthly fee

Microsoft®
Small Business
Specialist

'Bronze' Retainer Plan

- ◆ Ideal if you require occasional assistance
- ◆ Peace of mind to be able to call us FOC for advice
- ◆ Basic practical help each month at no extra cost
- ◆ Additional time or onsite work chargeable
- ◆ Minimum cost plan



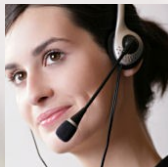
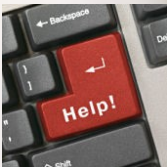
Ask us if you would like to be supported in a different way - we have other flexible support plans!

Partnerships

Accordis has partnerships and accreditations with a range of major IT companies, who work with us to provide in-depth expertise to service our customers' requirements.



...amongst
others



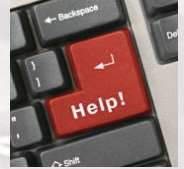
Contact us for more information on 01628 200030
or email info@accordis.co.uk

Cloud-based Managed IT Services

Accordis helps make your IT service robust, secure and resilient, reducing the need for in-house server-based systems. Many services are charged on a flexible per-user-per-month basis.

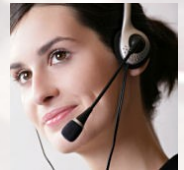
Sophos Endpoint Security

- ◆ Stops viruses & malware in their tracks on PCs & Macs
- ◆ Prevents damage to data & expensive interruption to business
- ◆ Automatically updated, and easily managed using a browser



Hosted Email

- ◆ A managed hosted email service with the power of MS Exchange
- ◆ No worries about resilience or backup of local mail servers
- ◆ Accessible from anywhere, using a phone, PC, notebook, or tablet.
- ◆ Charged on a low-cost and flexible “per user per month” basis



Cloud Backup

- ◆ Can you afford to lose accounts data, orders, key documents?
- ◆ Automatically copies information on a schedule or continuously
- ◆ Files, email, & data stored encrypted in a secure UK datacentre
- ◆ Quickly available in the event of a systems failure



Cloud Document Storage

- ◆ Manage access by your team to shared documents
- ◆ Available and always up-to-date on all your devices or via the web
- ◆ Synchronised in real time to secure, encrypted cloud storage
- ◆ Easily restore any previous version, or even recover deleted files



Dual Internet, & Fibre Ethernet

- ◆ What happens if you lose your internet connection?
- ◆ A fail-over connection: if one line fails, another takes up the load
- ◆ Provides extra bandwidth for multiple users or if speeds are slow
- ◆ Fast uncontended circuits also available including end-to-end fibre

Free security and resilience review - call us now

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